



The Europa Hotel are currently seeking applications from suitably experienced candidates for the following post:

Job Title:	Waiter
Working Hours:	35 hours per week. The role will involve working shifts, evenings and weekends.
Job Type:	Full time, permanent

Key Duties will include:

- Preparing and setting up food and beverage areas for service.
- Greeting guests, taking orders, and serving food and drink.
- Offering menu recommendations upon request and upselling additional products when appropriate.
- Being aware of all hotel services and being proactive in the sale of these to guests.
- Receiving payment for food and beverages sold in accordance with operating procedures.
- Ensuring table set ups and guest areas are maintained in a clean and tidy manner and in accordance with hotel standards.
- Ensuring all equipment and materials are used in the correct manner and any problems are reported immediately.
- Maintaining the security of stock area always, immediately reporting any breaches.
- Assisting guests with any reasonable request for hotel services.
- Responding to complaints and finding the appropriate solution.
- Complying with all health, safety, hygiene & licensing policies and procedures.
- Working effectively with colleagues to ensure a harmonious working environment where all employees are treated with respect and dignity.

You will have:

- Previous waiting experience gained from a similar quality establishment.
- Excellent communication and basic numeracy skills.
- GCSEs or equivalent with grades A-C in English and Maths.
- A professional and well groomed appearance.

This is an exciting yet demanding role requiring an individual who can deliver a standard of service synonymous with the Hastings brand.

The **Waiter** role is a full-time position with a competitive salary on offer.

Apply now by emailing your CV to hres@eur.hastingshotels.com

Closing date: Friday 24th January 2020