

Are you a customer focused individual with a passion for the beverage area of Hospitality? If so, here at the Spa at the Culloden Estate, Northern Irelands finest and most distinguished five-star hotel we are offering an amazing opportunity for you to join our **Beverage Team!**

Job Title: Beverage Supervisor

Job Type: Permanent, Full-Time

Working Hours: Any 5 days out of 7 days per week. The role will involve working shifts,

evenings and weekends

Key Responsibilities:

- Assisting the Bars Manager with the Supervision of the Crozier Bar and other outlets as necessary for the greatest enjoyment of the guests and maximum profit contribution to the hotel.
- The effective leadership of the Bar employees in the absence of the Management Team, ensuring the efficient operation of the department and the delivery of Hastings product and service standards.
- Greeting and seating guests with a warm and professional welcome on arrival
- Planning, organizing and prioritizing to ensure that our guests' expectations are exceeded
- Matching the level of service provision and presentation to exceptional standards.
- Ensuring a seamless link between all department like restaurant or kitchen as necessary at all times.
- Responsible for overseeing the Bar team and making sure that tables are cleared and set for service quickly and efficiently
- Training the Bar staff as required in the relevant mannerisms towards the delivery of an extremely effective and efficient service
- You will ensure quality standards and procedures are fully understood and implemented, and daily checking procedures are fully applied.
- Ensuring the restaurant areas, fixtures and equipment are properly maintained and presented to the required standards.
- Ensuring a safe environment is maintained in compliance with health, safety, fire, hygiene and security legislation and company policies and procedures.



- At least 1 year's previous relevant experience working in a similar role within the hospitality industry.
- Educated to GCSE Level Standard or equivalent, with minimum GCSE Grades A-C in Math's and English or equivalent
- Customer focused approach to work
- Smart, well-groomed appearance

The Rewards:

- Competitive salary
- Excellent staff training and development opportunities
- Discounted staff rates in our Spa
- Discounted accommodation rates in all the Hastings properties
- New uniform
- Free Staff meals provided while on duty
- 29 days' annual leave per annum which increases to 31 days' after 2 years.
- Free Car Parking

Apply now by emailing your CV (stating the job role) to: hrassistant@cull.hastingshotels.com
Applications must include details of qualifications and experience to date and must clearly state how candidates meet the criteria.