



**SLIEVE DONARD**  
RESORT AND SPA

Are you passionate about the delivery of exceptional customer service, a self-starter, motivated by exceeding guest expectations and delivering results? If so here at the Slieve Donard Resort and Spa we have a number of exciting Food and Beverage Assistant positions available working in our highly efficient and busy restaurant and bar team in our Oak Restaurant and Chaplin's Bar.

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<b>Job Title :</b>	<b>Food and Beverage Assistants</b>
<b>Working Hours:</b>	<b>Various Posts available – Casual, Part Time and Full Time (16 - 35 hours a week)</b> <b>(The role will involve working shifts including mornings, afternoons, evenings, and weekends)</b>
<b>Job Reference:</b>	<b>20SDH017</b>
<b>Closing Time &amp; Date:</b>	<b>29 February 2020</b>
<b>Reports to:</b>	<b>Food and Beverage Manager or nominated designated Manager</b>

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Responsible for:

- Serving and assisting guests within the Restaurant, Bars and Function areas including Weddings, VIP Conferences and other events within the hotel.
- To provide the highest standards of service to guests, ensuring all guests needs and expectations are met.
- To ensure that the laying of tables and customer areas are maintained in a clean and tidy manner in accordance with departmental standards.
- To comply with all health, safety, hygiene and licensing policies and procedures.
- To work effectively with colleagues to ensure a harmonious working environment where all staff are treated with respect.
- To ensure that any complaints and difficulties are dealt with courteously and in an efficient manner and reporting them to the Supervisor/ Manager on duty.
- To attend work consistently well groomed, in uniform, as laid down to the standard required.

What you will need (Essential Criteria):

Reporting to the Food and Beverage Management, this challenging yet exciting position provides a unique opportunity for a highly motivated and passionate individual who can make a significant contribution to the Food and Beverage team and we require you to:

- Have 6 months experience face to face experience in a service and sales environment
- Have the ability to work within a Team
- Have the ability to deliver High standards and Attention to Detail
- Have Strong Time Management skills and flexibility with regards to working hours
- Have Good Communication and Listening Skills
- Have a Passion for Delivery of Exceptional Service

What's a bonus (Desirable Criteria):

- 6 months experience of providing restaurant style food, as well as weddings, functions, conference and banqueting duties.

The Rewards:

- Excellent staff training and development opportunities
- Discounted staff rates in our Spa and gift shop
- Special accommodation rates here and our sister properties
- New uniform
- Staff meals provided while on duty
- Free Car Parking

Pay: £6.00-£8.35 per hour depending on age.

To apply, forward your CV along with your availability regarding hours of work by email to our HR Assistant Sinead Brown: [hres2@sdh.hastingshotels.com](mailto:hres2@sdh.hastingshotels.com)

We have a range of shift patterns available in the mornings, afternoons, and weekends to compliment work life balance.