



Beautifully simple, yet simply beautiful, the Grand Central brings the new era of modern hotel luxury to Belfast with its timeless design, classic service and true style that promises all guests a captivating experience.

The Grand Central is Northern Ireland's largest hotel, boasting the best views of Belfast as well as being a great place to work.

Hastings Hotels are now offering an amazing opportunity for an exceptional hospitality professional to apply for the position of **Waiter**.

Job Title:	Waiter
Working Hours:	5 out of 7 shifts per week. The role will involve working shifts, evenings and weekends.
Job Type:	Full time, permanent

Key Duties will include:

- Preparing and setting up food and beverage areas for service.
- Greeting guests, taking orders, and serving food and drink.
- Offering menu recommendations upon request and upselling additional products when appropriate.
- Being aware of all hotel services and being proactive in the sale of these to guests.
- Receiving payment for food and beverages sold in accordance with operating procedures.
- Ensuring table set ups and guest areas are maintained in a clean and tidy manner and in accordance with hotel standards.
- Ensuring all equipment and materials are used in the correct manner and any problems are reported immediately.
- Maintaining the security of stock area always, immediately reporting any breaches.
- Assisting guests with any reasonable request for hotel services.
- Responding to complaints and finding the appropriate solution.
- Complying with all health, safety, hygiene & licensing policies and procedures.
- Working effectively with colleagues to ensure a harmonious working environment where all employees are treated with respect and dignity.

You will have:

- Previous waiting experience gained from a similar quality establishment.
- Excellent communication and basic numeracy skills.
- GCSEs or equivalent with grades A-C in English and Maths.
- A professional and well groomed appearance.

This is an exciting yet demanding role requiring an individual who can deliver a standard of service synonymous with the Hastings brand.

The **Waiter** role is a full-time position with a competitive salary on offer.

Apply now by emailing your CV to hres@gch.hastingshotels.com

Closing date: Friday 31st January 2020