

Beautifully simple, yet simply beautiful, the Grand Central brings the new era of modern hotel luxury to Belfast with its timeless design, classic service and true style that promises all guests a captivating experience.

The Grand Central is Northern Ireland's largest hotel, boasting the best views of Belfast as well as being a great place to work.

Hastings Hotels are now offering an amazing opportunity for an exceptional hospitality professional to apply for the position of **Maintenance Assistant**.

## Vacancy Title: Maintenance Assistant - Part Time

Location: Grand Central Hotel, Belfast

## Reference:20/GC/002

## The Role

To assist the maintenance team in the general upkeep of the hotel, ensuring the property is maintained to the highest standard.

## **Key Duties:**

- To maintain the hotel property, fixtures and fittings in accordance with Hastings standards.
- To report any defects in fixtures and fittings in the designated area to the Maintenance Manager.
- To ensure the correct and safe usage and maintenance of any equipment in accordance with set procedures and to keep breakages to an absolute minimum.
- To ensure all equipment is properly maintained and any problems are reported immediately.
- To ensure a safe environment is maintained in compliance with health, safety, fire, and security legislation and company policies and procedures.
- To work effectively with colleagues to ensure a harmonious working environment where all employees are treated with respect and dignity.
- To maintain the security of stock and equipment at all times, immediately reporting any breaches and dealing with lost property in accordance with company procedures.
- To ensure that guest concerns, complaints and difficulties are dealt with courteously and efficiently, reporting them to the Supervisor/Manager on duty.
- To maintain effective communications and relationships with other hotel departments thus ensuring an effective operation and guest satisfaction.

# Ideally you will have:

- Previous experience within maintenance in a commercial building environment.
- GCSEs or the equivalent with grades A-C in English and Maths

# **Rewards:**

- 29 days holiday allowances which increases with length of service.
- Free staff meals prepared by our very own chefs!
- Uniforms provided
- Exclusive staff discount on room rates, dining and leisure across all seven luxurious hotels.
- Training and professional development
- Exciting opportunities for career advancement in a growing sector in NI.

This is an exciting role, requiring an experienced maintenance professional who can deliver a standard of service synonymous with the Hastings' brand.

The Maintenance Assistant role is a Part Time position with a competitive salary on offer.

To apply, please forward your CV together with a covering letter of application to hres@gch.hastingshotels.com

# Closing Date Monday 20<sup>th</sup> January 2020.